

CASE STUDY: CARTREFI CYMRU



COMCEN PROVIDED

- IMAGING
- CONFIGURATION
- INSTALLATION
- TRAINING
- PROFESSIONALISM

Cartrefi Cymru vision is "To enable people to enjoy fulfilling lives as part of their communities in Wales" With over 1,000 staff working at eleven separate locations, Cartrefi Cymru has become a standard bearer for high quality disability services throughout Wales.

Cartrefi has developed an excellent partnership network with local authorities and housing associations, to the lasting benefit of its customers. When they wanted their IT network to function equally well, they came to Comcen for the upgrade.

Comcen was responsible for:
Supply of 100 workstations (PC/laptop, Screen, MFP)

Imaging of PCs/laptops (including personalising user login details)

Onsite work included:

Physical installation and configuration of equipment (including setting up broadband configuration, and logging into Cartrefi servers via VPN)

Intensive staff training to the client's specification, including basic PC skills, Internet, Excel, Word, and Email usage

Cartrefi Cymru's work adds value to hundreds of communities and thousands of lives. We were proud to give them the technical platform to keep moving forward.

